BEFORE THE ILLINOIS COMMERCE COMMISSION

In the Matter of the Petition of Gallatin River)	
Communication L.L.C. d/b/a CenturyLink for)	
Arbitration of Interconnection Rates and Terms)	
And Conditions with NTS Services Corp.)	Docket No. 11-0567
Pursuant to Section 252(b)of The)	
Telecommunications Act of 1996)	

CONFIDENTIAL REBUTTAL TESTIMONY OF CHRISTY V. LONDERHOLM

ON BEHALF OF

GALLATIN RIVER COMMUNICATIONS L.L.C.

D/B/A

CENTURYLINK

EXHIBIT 3.1

JANUARY 20, 2012

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1	I.	INTRODUCTION
2	Q.	Please state your name, business address, employer, and current position.
3	A.	My name is Christy V. Londerholm. My business address is 5454 West 110th
4		Street, Overland Park, Kansas 66211. I am employed as Director, Regulatory
5		Operations for CenturyLink.
6		
7	Q.	Are you the same Christy V. Londerholm who filed direct testimony in this
8		case?
9	A.	Yes.
10		
11	II.	PURPOSE AND SUMMARY OF REBUTTAL TESTIMONY
12	Q.	What is the purpose of your rebuttal testimony?
13	A.	My rebuttal testimony addresses the concerns and issues in the Staff direct
14		testimonies of Dr. James Zolnierek and Mr. Samuel McClerren. I also address the
15		NTS Direct Testimony of Mr. Fred Miri.
16		
17	Q.	Please summarize your rebuttal testimony
18	A.	I begin my rebuttal testimony by addressing Dr. Zolnierek's concerns.
19		1. I discuss why the 12,000 foot Carrier Serving Area ("CSA") design used
20		by CenturyLink is the correct input for a TELRIC model.
21		2. I explain why Dr. Zolnierek's TELRIC application is not consistent with
22		the FCC's TELRIC rules.
23		3. I reiterate the efficiencies in CenturyLink TELRIC results.

Z 4		Relating to Mr. McClerren's direct testimony.
25		1. I explain that rate of return is not the standard for just and reasonable
26		TELRIC rates.
27		2. I address his analysis of the comparison of Verizon and CenturyLink loop
28		rates.
29		3. I address his three points that lead him to recommend \$17.93 as a just and
30		reasonable 2-wire loop rate.
31		Relating to Mr. Miri's direct testimony:
32		1. I show that Mr. Miri's testimony is fraught with exaggerated claims.
33		2. I show that NTS earns a healthy margin after paying CenturyLink's
34		TELRIC rate.
35		
36	III.	REBUTTAL TO DR. JAMES ZOLNIEREK
37		12,000 Foot Carrier Serving Area Design is the correct input
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39	Q.	Dr. Zolnierek recommends the Commission find CenturyLink's TELRIC
40		based cost estimates for two-wire loops to be inconsistent with the FCC's
41		TELRIC rules. Can you summarize your understanding of Dr. Zolnierek's
42		conclusion that CenturyLink's Economic Cost Model results in
43		"functionality, inclusion of incremental costs not attributable to the 2-Wire
44		loops and the existing network" (page 25, line 519)?
45	A.	Yes. I understand Dr. Zolnierek to conclude that the input value of 12,000 feet
46		for the CSA design increases the functionality and cost of a 2-wire loop above

those allowed by the FCC. In addition, Dr. Zolnierek takes issue with the CenturyLink embedded existing network not having a 12,000 foot design for 100% of its loops.

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Q. How do you respond to the input value of 12,000 feet for the CSA design?

First, a 12,000 foot CSA design by itself does not equate to increased incremental functionality or cost per unit. Each loop must have a physical path (cable and wire) from the customer location to the serving wire center. The cable and wire can be 100% copper, 100% fiber or a hybrid fiber/copper. The hybrid fiber/copper loop structure requires a DLC. The use of a DLC avoids the need for individual copper cable pairs from each customer premise all the way back to the central office; rather each customer's copper loop is aggregated at the DLC and transported to the central office via fiber thus creating a least-cost network design. The input value for the CSA design designates the longest distance the copper portion of the loop will be to any single customer. A shorter copper loop length only has increased functionality and cost once incremental electronics are added to the loop. Absent incremental electronics, there is no increased functionality and cost. CenturyLink did not include any additional electronics to increase functionality or cost of a 2-wire loop beyond that required by the FCC to provide voice grade loop functionality. Longer copper loop lengths can provide increased functionality as well if the proper electronics are added. So, the 12,000 foot CSA design does not in and of itself add increased functionality or cost.

Second and equally important, the FCC ordered 12,000 feet as the appropriate break point. In the section of its Virginia Arbitration Order on Engineering Standards for Copper Loop Lengths, the FCC states:

"CSA guidelines expressly call for a copper/fiber break point at 12,000 feet, not 18,000 feet. The CSA guidelines, although flexible enough to permit some exceptions, are nonetheless the most recent guidelines for building outside plant and, therefore, represent the most appropriate design guidelines to be used in a TELRIC model (emphasis added)." 1

Third, as Dr. Zolnierek himself points out, the ICC accepted the 12,000 foot design in both dockets 02-0864 and 00-0812. Dr. Zolnierek is incorrect when he states that CenturyLink did not allocate any portion of DLC investments to data services.² As I discuss below, CenturyLink does allocate the DLC investment and to be clear, the 25% allocation ordered in 02-0864 was applied to DLC common equipment only. Dr. Zolnierek's rationale for applying a different standard to CenturyLink due to density differences with AT&T and a settled rate for Verizon should not convince this Commission that the 12,000 foot network design input

¹ In the Matter of the Petition of WorldCom, Inc. Pursuant to Section 252(e)(5) of the Communications Act for Preemption of the Jurisdiction of the Virginia State Corporation Commission Regarding Interconnection Disputes with Verizon Virginia Inc., and for Expedited Arbitration In the Matter of Petition of AT&T Communications of Virginia, Inc., Pursuant to Section 252(e)(5) of the Communications Act for Preemption of the Jurisdiction of the Virginia Corporation Commission Regarding Interconnection Disputes with Verizon Virginia, Inc., 18 FCC Rcd 17722, ¶241 (Rel. August 29, 2003).
² Direct Testimony, Dr. James Zolnierek, page 22 line 470

fails to meet the required FCC standard for a TELRIC model. Fourth, the 12,000 foot design meets the FCC requirement at 47 CFR \$51,505(b)(1) that the model cost be of an efficient network configuration. Under the FCC TELRIC rules, an efficient network configuration should meet both "the most efficient telecommunications technology currently available and the lowest cost network configuration." The 12,000 foot CSA design shortens the copper in the network which results in lower unit costs while remaining true to the FCC's requirement for "the most efficient telecommunications technology currently available." The cost of making the copper portion of the loop longer (which is not as the FCC has ordered) is almost equivalent to increasing the number of DLCs as has been done in CenturyLink's cost model. Longer copper loops are a historical embedded concept. The cost to install cable is labor intensive and increases every year. As I explained in my direct testimony (Table 8, page 34), copper cable alone has increased an average of 7.8% each year over the last 5 years. The cost of copper cable has increased so much that copper thefts are a problem for many industries. Therefore, the 12,000 foot CSA design is TELRIC compliant and provides a widely accepted efficient network configuration for the provision of 2-wire loops. Q. Dr. Zolnierek points to the ABC Coalition plan as further evidence that the 12,000 foot design is not consistent with the TELRIC rules for 2-Wire Loop cost in that it allows for "..the loop structure necessary for ubiquitous broadband deployment." (page 10, row 223) Do you have a response?

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111	A.	Yes. Broadband can also be ubiquitous at 18,000 feet ³ . Again, it is the
112		electronics added to the loop structure that increases functionality to more robust
113		broadband. The ABC Coalition Plan was addressing a 4 Mbps broadband speed
114		requested by the FCC. And as Dr. Zolnierek points out, the request for higher
115		bandwidth comes with increased costs. The CenturyLink Economic Cost Model
116		used for determining the 2-wire UNE loop costs in this arbitration did not include
117		any incremental electronics to allow for broadband. Broadband is not a
118		functionality required by the FCC in defining the 2-wire loop element.
119		
120		The Efficiencies in CenturyLink's Model
121	Q.	Are all loops in CenturyLink's model designed to connect to a DLC?
122	A.	No. [Begin Confidential] xxxx xxx [End Confidential] of the model loops are
123		outside of 12,000 feet from the wire center office and hence require a DLC for
124		functionality. The remaining [Begin Confidential] xxx [End Confidential] of the
125		model loops are within 12,000 feet of the wire center office and are connected on
126		copper only to the wire center.
127		
128	Q.	Dr. Zolnierek takes issue with the number of DLCs and the customer count
129		attached to the DLCs. Can you respond?
130	A.	Yes. In a 12,000 foot CSA model design, all customers that cannot be connected
131		to a service device within the wire center itself will be served from a DLC placed

³ http://www.atis.org/peg/docs/peg2000/gallo2.pdf, page 5;
http://portal.calix.com/data/Calix_TheBookOnVideo.pdf, figure 17, page 38; or any number of internet searches

	in the outside plant (OSP). The model design does not de-select certain customers
	from the model design criteria. As I address below, even if such an arbitrary de-
	selection process was followed, it would not change the unit cost of the 2-wire
	UNE loop in any significant way. Notably, in Docket No. 00-0812, Mr. Koch of
	the ICC Staff testified that he did not take issue with the 12,000 foot design for
	Verizon because the variation in the UNE loop costs between 12,000 foot and
	18,000 foot network design is not significant ⁴ . CenturyLink's model results are
	no different. CenturyLink's model performs an iterative process to ensure an
	optimally placed DLC to capture as many customers as possible within the CSA
	input design, 12,000 foot in this instance. The model also performs an iterative
	process to ensure the shortest distance on the fiber portion of the network from the
	DLC aggregation point to the wire center office, an efficiency that overcomes any
	additional electronics cost.
Q.	Do the number of DLCs placed by the model versus the number of DLCs in
	CenturyLink's existing network have any relevance ⁵ ?
A.	No, not at all. The relevant question is whether the network design meets the
	FCC standard? The FCC states:
•	"The total element long-run incremental cost of an element should be

technology currently available and the lowest cost network

measured based on the use of the most efficient telecommunications

⁴ Illinois Commerce Commission Order in Docket 00-0812, dated May 3, 2006, page 9. ⁵ Direct Testimony, Dr. James Zolneirek, page 16

configuration, given the existing location of the incumbent LEC's wire centers.",6 154 The cost the FCC refers to is the final unit cost of the element. The network 155 configuration, i.e., the design of the cable and electronics, should produce the 156 lowest unit cost while also having the most efficient telecommunication 157 technology. As I stated above, the FCC found the 12,000 foot design to 158 "..represent the most appropriate design guidelines to be used in a TELRIC 159 model." 160 161 Have you evaluated Staff's concerns about the TELRIC of the 2-wire Band 1 162 Q. 163 UNE loop as it relates to the DLCs? Yes. I ran two analyses. [Begin Confidential]xx xxx xxxxx xxxxxxxx, x xxxx 164 Α. 165 166 XX XXX XXXXXX XXXXXXXX, XXXXX XXX XXXXX XXXX XXXX XXXXX XXXXX, X 167 168 169 170 171 xxxxxx. [End Confidential] 172 173

⁶ 47 C.F.R §51.505(b)(1)

174	Q.	You stated above that CenturyLink's model methodology does perform
175		allocations for the DLC investment and accounts for the correct application
176		of the 25% allocation Dr. Zolnierek refers to regarding Docket 02-0864. Did
177		you perform an analysis of the Docket 02-0864 Order and its impact on the
178		CenturyLink Model results?
179	A.	Yes. [Begin Confidential] xxxxx xxxxxxxxxxx xxxxx xxxxx xxxxxxxx
180		XXXXXXXX XX XXXXXXXXX XXXXXXXX X XXXXXX
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186		xxxx xx xxxxxx. [End Confidential].
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188	Q.	On page 17, line 365 of his Direct Testimony, Dr. Zolnierek claims a single
189		DLC cost of [Begin Confidential] xxxxxxx [End Confidential] Is this the
190		correct interpretation of the DLC cost?
191	A.	No. The two columns Dr. Zolnierek added together are independent of each other
192		and do not represent the cost of a single DLC. The correct interpretation of the
193		cost of a single DLC is approximately half that number.

Staff DR JZ 1.01, file 2010 v2.01.1 Inputs.xls, tab Loop, row 36
 Staff DR JZ 1.01, file 2010 v2.01.1 LoopSummary.xls, tab 2wireLoopCost, column P *1-reduction %

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195	Q.	Dr. Zolnierek states that CenturyLink's model is designed to encompass
196		"more than the existing customer base." (page 20, line 425) Is this an
197		accurate statement?
198	A.	No. The model starts with existing customer locations and builds from there. It
199		does not design plant for customers that are no longer on the network nor does it
200		attempt to design for customers that may come onto the network in the future.
201		Dr. Zolnierek may be taking issue with the manufactured cable sizes that do not
202		allow for perfect pair sizing to the line count. The cable sizes are a step function.
203		For example, if there are 52 pairs needed to serve the customers, the
204		manufactured cable size to meet the 52 pairs is a 100 pair cable thus creating 48
205		additional pairs. This is a function of the manufactured cable size and not a
206		deficiency in the model design.
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208		TELRIC rules on the existing network and using embedded costs
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210	Q.	Can you explain your understanding of Dr. Zolnierek's position on the
211		existing embedded network and CenturyLink model network?
212	A.	Yes. I understand Dr Zolnierek to conclude that CenturyLink's model can only
213		include increased functionality to the extent its existing network has that
214		increased functionality. And as I stated above, I understand he equates increased
215		model network design functionality (in the form of broadband capable loops) to a
216		12,000 foot loop design. In particular I refer to 3 sentences in Dr Zolnierek's

Docket No. 11-0567 CenturyLink Exhibit 3.1 Confidential Rebuttal Testimony of Christy V. Londerholm testimony that clarify his position on the requirements that CenturyLink must

217	testimony that clarify his position on the requirements that CenturyLink must
218	meet to satisfy his understanding of the FCC rules. Page 9, line 196
219	"The two wire loops included within CenturyLink's cost model contain
220	functionalities, and thus costs, that are not directly attributable to or
221	reasonably incremental to such elements."
222	And page 11, line 236
223	"To the extent that CenturyLink's existing loop network does not provide for
224	ubiquitous broadband functionality to all customers within Illinois, the higher
225	bandwidth functionality included in the modeled configuration is not a
226	functionality that is attributable or reasonably incremental to all of the two-
227	wire loops that CenturyLink will be providing as UNEs."
228	And on page 19, line 395
229	"To the extent that broadband capability is not a functionality inherent in all
230	of CenturyLink's loops, this cost is, in my opinion, inconsistent with the
231	FCC's TELRIC rules."
232	I understand from Dr. Zolnierek's direct testimony that he concludes the input for a
233	12,000 foot design brings increased functionality and costs to CenturyLink's model
234	network. As a model, each loop is designed the same and hence the model network
235	would be ubiquitous in this increased functionality. And since CenturyLink's existing
236	network does not have this ubiquity, Dr Zolnierek concludes the 2-wire loops
237	CenturyLink will provide as a UNE do not equate to the 2-wire loop costs produced
238	by the model.
239	

240 O. Dr. Zolnierek emphasizes a portion of the sentence he quotes in his 241 testimony. Should that portion be construed to mean the model underlying 242 the TELRIC of an element should be based upon embedded existing plant or 243 the LEC's retail services? 244 No. The specific portion that Dr. Zolnierek emphasized is "...if it built a local A. 245 network that could provide all the services its current network provides..." 246 Notwithstanding the quoted phrase, the FCC could not be clearer about the design 247 criteria of the network. The FCC states embedded costs have no place in the 248 TELRIC of an element. The services of the current network are those provisioned 249 over the FCC defined elements. CenturyLink includes all the services its current 250 network provides for those elements including 2-wire loop, DS1 loops, DS3 loops 251 and transport facilities. 252 253 0. Should the model to determine the TELRIC of the loop element encompass 254 the embedded existing network design and existing retail service offerings to 255 meet the FCC requirements for an efficient network configuration and least 256 cost technology? 257 No. The only existing portions of the network to be used in a TELRIC cost study A. are the locations of the LEC's wire centers. Outside of wire centers, the network 258 259 is totally replaced and reconfigured to reach the customer locations for the UNE 260 loops. Dr. Zolnierek's use of existing loop plant as a basis for the model is 261 contrary to the FCC's directions. The FCC is clear that with the exception of the

^{9 47} CFR §51.505

location of the LEC's wire centers, the model is not to be based on the existing network. The FCC specifically chose this methodology over an embedded existing view:

"Forward-looking cost methodologies, like TELRIC, are intended to consider the costs that a carrier would incur in the future. Thus, a question arises whether costs should be computed based on the least-cost, most efficient network configuration and technology currently available, or whether forward-looking cost should be computed based on incumbent LECs' existing network infrastructures, taking into account changes in depreciation and inflation." ¹⁰

The FCC rejected the "..existing network infrastructure..." in favor of the "...most efficient network configuration..." Therefore, the number of DLCs or the CenturyLink retail services available over the existing network are not relevant.

- Q. Do the services have some relevance in the determining the TELRIC of the 2-wire loop element?
- 279 A. Yes. The FCC has defined the services that a 2-wire UNE loop must be able to
 280 perform (i.e., the functionality) and, therefore, the costs to be included for this
 281 element. The definition includes services for a copper only loop and a
 282 copper/fiber hybrid loop. The copper loop must be free of all encumbrances to

¹⁰ First Report and Order, *In the Matter of the Implementation of the Local Competition Provisions in the Telecommunications Act of 1996*, 11 FCC Rcd 15499, ¶683 (Rel. Aug. 8, 1996)) ("First Report and Order").

allow the CLEC to provision broadband (that is, a broadband capable loop) but should not be a broadband provisioned loop. The broadband capability comes from the CLEC's investment in electronics equipment to allow broadband. CenturyLink's model does not include any cost for encumbrances such as repeaters or bridge taps (i.e., the model results in lower costs.) The copper/fiber hybrid loop requires TDM functionality which is the only cost included in CenturyLink's model.

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Q. Does the TELRIC of a 2-wire UNE loop resulting from CenturyLink's model include the cost for broadband?

No. But Dr. Zolnierek appears to believe otherwise due to the input value for a A. 293 294 12,000 foot network design. As I stated before, electronics are needed to make 295 the loop broadband capable. CenturyLink's model results do not include such 296 electronics. However, since NTS provisions almost exclusively DSL or 297 broadband service, they clearly have been able to provide higher bandwidth services to their customers by adding their own electronics. The FCC is clear that 298 299 DSLAMs (necessary for broadband DSL) are not to be included in the model determining TELRIC. 11 DLSAMs are a physical piece of network that often 300

¹¹ Third Report and Order and Fourth Further Notice of Proposed Rulemaking, *In the Matter of Implementation of the Local Competition Provisions of the Telecommunications Act of 1996*, 15 FCC Rcd 3696, ¶167 (Rel. Nov. 5, 1999)(subsequent history omitted):

[&]quot;We modify the definition of the loop network element to include all features, functions, and capabilities of the transmission facilities, including dark fiber and attached electronics (except those used for the provision of advanced services,

resides inside the DLC. CenturyLink's model does not include the DSLAM investment nor does it size a DLC common cabinet so as to allow for the insertion of a DSLAM. So to be clear, with the objective of determining the TELRIC of a unit element called the 2-wire loop, CenturyLink's model does not include costs outside of those required to meet the FCC definition. To do so, would be inefficient and without value. It would require designing the network and developing inputs for costs that must be eliminated to meet the FCC requirements. In other words, it would require great effort to add in costs only to take them back out.

Q. Does Dr. Zolnierek support using embedded costs as the basis for the TELRIC of a 2-wire UNE loop?

A. Yes, as I understand his testimony. On page 18, he recognizes that cable costs, in addition to DLC electronics are part of the overall plant for the loop element.

such as DSLAMs) owned by the incumbent LEC, between an incumbent LEC's central office and the loop demarcation point at the customer premises..."

12 Although Dr. Zolnierek refers to the "existing model" several times in this portion of his testimony. I understand him to be referring to the existing embedded network.

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326		xxxxxx xxx xxxx xxxx xxxx xxxxxxx xx xx
327		It is the holistic model (network configuration, investment cost, maintenance costs
328		resulting in unit element cost) that the TELRIC of a loop element rate is based
329		upon. A TELRIC model uses current prices for cable, equipment and the placing
330		of outside plant. The model would not be forward-looking if the embedded cost
331		of cable and its placement were used as inputs. Also, FCC Rule 51.505(d)(1)
332		excludes the use of embedded cost in calculating the forward-looking cost for
333		TELRIC. It is the combination of the investment and ongoing maintenance that
334		allows me to state "lower cost fiber cable vs. higher cost embedded copper cable"
335		in contrast to Dr. Zolnierek's analysis of sheath feet only. 14
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337	Q.	Dr. Zolnierek takes issue with your direct testimony in comparing sheath
338		foot distances between embedded and modeled in Table 6. Was there
339		anything "misleading" in your testimony 15?
340	A.	No. I believe I am clear in that section of my testimony. The emphasis is on
341		efficiencies of the reconfigured network that drives lower sheath foot costs than

¹³ Staff DR JZ 1.01, file 2010 v2.01.1 Inputs.xls, tab Main_Factors
14 Direct Testimony, Dr James Zolnierek, page 18 lines 385-390
15 Direct Testimony, Dr James Zolnierek, page 19 lines 403

embedded cost. The investment savings from such efficiencies is significant and identifying this fact was not misleading. Distances are critical in determining costs since installed cable is a per foot cost factor. I held the cost per foot constant in my formula to demonstrate just how significant this distance impact could be. The cost per foot must be held constant in the analysis to determine a dollar savings associated strictly with the sheath distance. The distance efficiencies are not a product of moving customer locations nor of customer loss since CenturyLink must still extend loops to reach customers out to the farthest points. Rather the reduction of cable sheath feet over the embedded network is strictly a function of the 20/20 hindsight of the model methodology and the minimum spanning tree logic to produce the shortest distances using actual road networks.16 O. Referring to Table 6 and Dr. Zolnierek's testimony on page 20 Begin percentage accurate? No. As Table 1 below shows, using the embedded sheath cost (counter to the A.

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FCC guidelines on TELRIC costs), the investment savings due to the model

efficiencies would be [Begin Confidential] xxx xxx xxx. xxxxx, x xxx xxx

¹⁶ Direct Testimony, Christy Londerholm, Exhibit 2.1, page 10

Confidential Information Redacted

[End Confidential]

His percentage reduction is inaccurate but still makes the point I made in my direct testimony. A substantial savings (at least to CenturyLink) is due to the sheath foot reduction produced by CenturyLink's reconfigured network design. As I address below, the higher per foot sheath cost is not due to the additional fiber a 12,000 CSA design requires. Rather, it is due to the real-world issue of cost increases.

3/4	Q.	in comparing the embedded cost per sheath foot and the model results per
375		sheath foot, the embedded cost is lower. Is this a function of technology as
376		asserted by Dr. Zolnierek?
377	A.	No. The model uses forward-looking costs as required by the FCC. The cost to
378		install cable is reliant on labor and heavy machinery. These costs increase
379		annually as I stated in my direct testimony. The embedded installed costs are an
380		average spanning many historic years. As I stated above, the additional fiber
381		investment in the model network does not result in higher 2-wire UNE loop
382		element rates. The results of the 18,000 foot run I processed demonstrate this
383		point further. Copper cable, as a stand-alone component of the network, results in
384		higher unit monthly recurring costs. [Begin Confidential] xxxxxxxx xx xxxxxx
385		xx xxxxxxxxx xxxx xxx xxx xxxx xxxxxxxx
386		XXXXX XXXXX XXXXXXXX XXXXXXXX XX XXXXXX
387		XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
388		Confidential]
389		
390	Q.	Can CenturyLink place a sheath of cable at the embedded per sheath cost
391		which is averaged over 10-15 years?
392	A.	No. In my direct testimony, I reconciled the embedded cost to place cable to the
393		forward-looking cost of placing cable as required. The FCC is clear that the cost
394		is one that a competitor would have in building the network today. The cost is to
395		be forward looking, not based on embedded book cost. Determining the final

¹⁷ Direct Testimony, Christy Londerholm, Table 7, page 34

	TELRIC of the 2-wire UNE loop costs does not allow for cost input values that
	are reflective of bygone historic times when labor cost was lower as were copper
	cable costs. It is a 2 part process - an efficient network design overlaid with
	forward-looking costs. Dr Zolnierek appears to appreciate the sheath foot
	reduction from the model compared to the embedded but he misses the FCC
	requirement on the cost part of the process.
Q.	Dr. Zolnierek testifies that CenturyLink is not compliant with 47 CFR §
	51.505(e)(2) since CenturyLink did not enter the cost study into the record.
	How do you respond?
A.	It is my understanding that testimony does not become part of the record until the
	hearing. CenturyLink produced the cost model to the parties this past summer.
	So that there is technical compliance with the FCC's rules, attached as Exhibit 3.2
	is an electronic copy of the cost study that CenturyLink will seek to introduce into
	the record at hearing.
Q.	Dr. Zolnierek testifies that CenturyLink is not compliant with 47 CFR
	§51.505(b) as it pertains to two wire loops. How do you respond?
A.	First, since Dr Zolnierek specifically did not include the DS1 loops as non-
	compliant in his testimony, I can only conclude he agrees those are compliant.
	Second, since his opinion on non-compliance with the two-wire loops was
	directly attributable to the input value of a 12,000 foot CSA design, I respectfully
	A. Q.

418		disagree and submit that I have adequately addressed his concerns through my
419		testimony above.
420		
421	Q.	Do Dr. Zolnierek and you agree on some aspects of 2-wire UNE costs?
422	A.	Yes. I understand that we agree that for each 2-Wire UNE Loop CenturyLink
423		provisions to NTS or any CLEC, the element should function as the FCC has
424		defined and that the rate should equal the forward-looking economic unit cost as
425		the FCC has specified. Dr. Zolnierek's position appears to be that CenturyLink
426		should include investment cost for equipment such as DSLAMs to acknowledge
427		that CenturyLink provides such service (DSL) to its own retail customers only to
428		allocate away those costs so that they are not included in the forward-looking
429		economic unit cost. This is where we disagree.
430		
431	IV.	REBUTTAL TO MR. SAMUEL MCCLERREN
432		Just and Reasonable
433	Q.	Stated on page 2 of his direct testimony, the purpose of Mr. McClerren's
434		testimony is to determine if the costs produced by CenturyLink's model
43.5		appear to be just and reasonable. Did he explain the standard by which he
436		analyzed the appearance of just and reasonable rates?
437	A.	No. However the 1996 Act is clear on how it should be approached:
438 439 440 441		Section 252(d)(1) states that determinations by a state commission of the just and reasonable rate for interconnection pursuant to section 251(c)(2) and network elements pursuant to section 251(c)(3) shall be: (1) based on the cost determined without reference to a rate-of-

442 return proceeding; (2) nondiscriminatory; and (3) may include a 443 reasonable profit. 47 U.S.C. § 252(d)(1) 444 The FCC set the TELRIC standard as the just and reasonable rate standard. 18 445 446 447 Q. How does Mr. McClerren approach the just and reasonableness of CenturyLink's TELRIC rates¹⁹? 448 449 Mr. McClerren incorrectly applies a rate of return standard in testing the A. 450 appearance of just and reasonableness. On page 4, he questions if the current 451 rates allow a reasonable return. On page 6, he states that he has no reason to 452 believe that Verizon's rates were inadequate for it to receive a reasonable return. 453 454 Does rate of return have any relevance in this arbitration proceeding? 0. 455 No, yet it appears to be the standard by which Mr. McClerren determines just and A. 456 reasonable for UNE rates. In setting UNE rates, the FCC has determined that 457 TELRIC is the standard for determining unit costs. Importantly, as I have stated 458 above, embedded cost is not to be considered and rate of return is all about 459 embedded books. Paragraph 51 of the FCC's Triennial Review Remand Order 460 quotes the Supreme Court around this issue: 461 "Indeed the Supreme Court has emphasized that Congress's passage of the 462 Act represented "an explicit disavowal of the familiar public-utility model of

¹⁸ First Report and Order, ¶740("The just and reasonable rate standard of TELRIC plus a reasonable allocation of the joint and common costs of providing network elements that we are adopting attempts to replicate, with respect to bottleneck monopoly elements, the rates that would be charged in a competitive market.")

¹⁹ Direct Testimony of Samuel McClerren, page 2, line 37 - 38

464		competitors every possible incentive to enter local retail telephone markets,
465		short of confiscating the incumbents' property."20
466		
467	Q.	On page 3 of his testimony, Mr. McClerren states CenturyLink is proposing
468		a 50% rate increase. On page 4 of his testimony, he makes more
469		comparisons to the "current CenturyLink rate" Does the current NTS
470		price for a 2-wire loop have any comparative value to the TELRIC \$26.85 2-
471		wire UNE loop rate?
472	A.	No. The \$26.85 is CenturyLink's cost, using the FCC TELRIC rules, for the
473		network plant necessary to provide a 2-wire loop meeting the FCC's definition for
474		a 2-wire UNE Loop. This is an important nuance as the existing rate has no basis
475		in cost. The \$17.93 has no relevance in determining the 2-wire UNE loop rate
476		that is at issue in this arbitration. As discussed in detail in the Rebuttal Testimony
477		of CenturyLink's witness Mr. Guy Miller, the objective in this arbitration is to
478		resolve the remaining issues which have been narrowed down to the Band 1 2-
479		wire and DS-1 UNE loop rates. This unit rate is to be determined using forward-
480		looking economic cost which CenturyLink has endeavored to determine in this
481		arbitration.
482		

²⁰ Order on Remand, *In the Matter of Unbundled Access to Network Elements; Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers*, 20 FCC Rcd 2533, ¶51 (Rel. February 4, 2005)(subsequent history omitted).

483	Q.	On page 5 of his testimony, Mr. McClerren makes an observation about costs
484		and concludes he is "unaware of strong upward or downward cost
485		pressures relative to 2-wire loop or DS1 Loop services since 2006." Can you
486		respond?
487	A.	Yes. Mr. McClerren seems to be confusing price and cost. These are two very
488		distinct concepts. Generally, cost does not have to equal price and the terms are
489		used differently depending on which side of the transaction is being considered.
490		For example, a store runs a sale in week 1 for product 1, in week 2 the cost for
491		product 1 is likely to be no different from week 1. The price is certainly different
492		but not the cost. Costs for telecommunication infrastructure have definitely
493		increased since 2006. Two main factors have contributed to increasing loop unit
494		costs: 1) increases in material and placing costs; and 2) decreased loop counts,
495		which decrease economies of scale for loops.
496		
497		Density Analysis is not complete or accurate for comparison
498	Q.	When relying upon his density comparison, Mr. McClerren concludes that
499		CenturyLink's rates should be lower than Verizon's rates. Do you agree
500		with his analysis?
501	A.	No. First, the "cost" that Verizon put forward (which took 6 years to settle) were
502		based upon the year 2000 vintage data. As the TPI index I included in my direct
503		testimony demonstrates, costs have increased over the last 10 years. Simply using
504		the \$21.31 Verizon rate and indexing to a view of forward-looking cost (FCC
505		standard for cost) results in a cost today of \$30.28.

Second, the density numbers I included in my direct testimony were a statewide average density. The rates being compared are Band 1 not statewide. Verizon has 185 wire centers in their Band 1 while CenturyLink has 4 wire centers. I would agree that given the same density and distance dynamics at a wire center level, the costs would not vary much. However, when weighting 185 wire centers to a single Band 1 rate and when weighting 4 wire centers to a single Band 1 rate, I would not expect the costs, based upon density alone, to have much relevance in comparison. Below, I bring more clarity to the issue with the data available to me.

A.

- Q. On page 7 of his direct testimony, Mr. McClerren states the higher the loop density per square mile, the shorter the average loop length will be. Do you agree with his conclusion?
 - No. As I stated in my direct testimony, loop density is one of the largest factors affecting costs. Another major factor is the average loop length which is related to customer dispersion in the wire center, meaning if the customers are all spread evenly throughout the wire center, the average loop length will be greater than if they are clustered about the center of the wire center. Higher loop density is not related to shorter loop length as Mr. McClerren concludes. Other factors that drive increased costs along with loop density include loop length and total area to be served. These 2 factors determine the amount of cable investment required to serve all the loops in the wire center. Table 2 below provides the plant statistics for CenturyLink's 2-wire, Band 1 loops and demonstrates this point. [Begin

536 Table 2

IL UNE Model Statistics	N. Pekin	Galesburg	Pekin	Dixon	IL Band 1
Monthly 2-wire Costs	\$ xx.xx	\$ xx.xx	\$ xx.	\$ xx.xx	\$ xx.xx
Density - (lines / sq. mi.)	XXX	xx	xxx	XX	xxx
Area (sq. mi.)	x.x	XXX.	xx.x	xxx.x	xxx.x
Total Voice Grade Lines	xxxxx	xxxxxx	XXXXXX	XXXXX	XXXXXX
Working Loops Behind DLCs	xxx	xxxxx	xxxxx	xxxxx	xxxxxx
Percent Lines behind DLCs	ХX	xxx	xxx	xxx	xxx
Average Loop Length	xxxxx	xxxxxx	xxxxxx	xxxxxx	xxxxxx
Maximum Loop Length	xxxxxx	xxxxxx	xxxxxx	XXXXXX	xxxxxx
Number of CSAs	x	xx	xx	XX	xx
Number of DLC Served CSAs	X	xx	XX	xx	xx

End Confidential

Therefore, it can be seen from the table above that the four wire centers that compose CenturyLink Band 1 vary greatly in density, average loop length, and geographic area. One cannot compare loop bands between companies without

reviewing the individual wire center characteristics to determine similarities or disparities. The characteristics of a single wire center, which has outlier characteristics, can skew the weighted average.

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Q. Mr. McClerren states that due to its density CenturyLink's territory has over 70% more loops per square mile than Verizon's service territory. Is

549 this accurate?

Mathematically speaking, yes, but as I demonstrated above it is an Α. oversimplification of customer dispersion. Within a populated mile comparison, the 70% would not stand. In a square mile, CenturyLink's 48 customers could all be located out to the very edge from the central office while Verizon's 28 customers could be dispersed within close proximity of the central office. Verizon's cost could be the same or lower since the loop distance would be ½ of CenturyLink's. If AT&T's density was compared to Verizon's density in this way, it would suggest that AT&T's territory has 1,867% more loops per square mile than Verizon. If cost and density related to each other in a linear way, it would suggest that AT&T should pay a CLEC for a UNE loop rather than charge a rate for the UNE loop (\$21.31 - (1,867% * \$21.31) = \$-376.55.) This illustrates the skewing that can take place by not delving deep enough into all the attributes that influence costs, in particular, loop distance. Mr. McClerren does not challenge my direct testimony²¹ where I state that "[a]s distance increases, the need for and the overall cost of, maintenance generally increases. Assuming

²¹ Page 38, Direct Testimony, Christy V. Londerholm

565 constant customer density, longer cables have more splice points resulting in 566 greater exposure to risk..." 567 568 Q. Mr. McClerren takes issue with your comparison of Band 1 rates in other 569 jurisdictions since it did not include the density, geographic data, and other regulatory requirements²²? Can you respond? 570 571 A. Yes. I have expanded Table 13 from my direct testimony by adding the Band 1-572 2-wire model results and adding a column for density. The density for 573 CenturyLink Illinois Band 1 wire centers are in line with the densities for the other states' results and demonstrate, within this context, the just and 574 575 reasonableness of CenturyLink's 2-wire Band 1 for Illinois. Included as Exhibit 576 3.3 are the geographical characteristics underlying the model results for each wire 577 center included in CenturyLink Illinois Band 1 as well for comparison. I would 578 not expect rates to vary based on state regulatory requirements since the 579 regulatory requirements for the TELRIC unit cost for 2-wire UNE loop are set by 580 the FCC. 581 [Begin Confidential

²² Direct Testimony, Samuel McClerren, page94, line 163-171.

Confidential Information Redacted

582 End Confidential] 583 584 585 **Recommended Rates** Did Mr. McClerren conclude that the costs produced by CenturyLink's 586 Q. 587 model are not just and not reasonable? 588 No. Mr. McClerren does many comparisons but nowhere in his testimony does A. 589 he conclude that the costs produced by CenturyLink's model are not just and 590 reasonable. He opines on whether other comparative prices include a reasonable 591 rate-of-return. However, this is not a rate-of-return proceeding and as Congress 592 clearly directed it is not intended to be so. 593 Mr. McClerren ultimately recommends the current non-TELRIC²³ \$17.93 594 Q. rate as just and reasonable and gives 3 points of rationale.²⁴ Can you 595 596 respond?

²³ Direct Testimony, Samuel McClerren, page 4, line 73-74.

²⁴ Direct Testimony, Samuel McClerren, page 11, lines 210-216.

597	A.	Yes. His first rationale is that the \$17.93 rate is the current rate. As I discuss
598		above this is not relevant to setting CenturyLink's current TELRIC unit cost for
599		the 2-wire UNE at issue. As discussed by CenturyLink's witness Mr. Guy Miller
500		this does not meet the FCC requirement for setting UNE rates.
501		For his second rationale, he draws upon his observations on whether or not there
502		is "strong upward pressure on 2-wire Loop rates since 2006." I addressed this
503		earlier but reiterate my concern that Mr. McClerren may not be applying the terms
504		price and cost correctly in this arbitration or to the TELRIC standard. In the
505		earlier instance in his testimony he referred to "upward or downward cost
506		pressures" (emphasis added) In this instance he refers to "upward price
507		pressures" (emphasis added). The two are very different.
508		His last rationale is that the Verizon loop density is less than CenturyLink's. As I
509		addressed above, determining whether a Band 1 loop cost should be higher or
510		lower strictly on density comparison (which Mr. McClerren does) is much too
511		simplistic.
512		
513	Q.	Mr. McClerren recommends two possible DS1 Band 1 loop rates. Do you
514		agree with his recommendation and rationale?
615	A.	No. His process of elimination is not what the FCC sets as the standard for
616		determining the TELRIC unit costs of a UNE loop. Moreover, it is difficult to
617		understand why the pick and choose rationale of a just and reasonable 2-wire loop
618		is different from a DS1 loop. CenturyLink endeavored to follow the FCC rules
619		for producing forward-looking economic costs meeting the TELRIC standard.

020		with all due respect to Mr. McClerren, the Commission should give deterence to
621		the FCC requirements rather than a middle ground type approach.
622		
623	Q.	In your Direct Testimony, you stated there were 6 rates across 2 elements for
624		the Commission to decide. However, Mr. McClerren only recommends 2
625		rates across 2 elements. Can you explain?
626	A.	Yes. As Mr McClerren points out in his direct testimony ²⁵ , NTS, in their
627		response and direct testimony only addressed 2 rates across 2 elements.
628		Therefore, the remaining 4 rates across these 2 elements are understood to be
629		settled.
630		
631	V.	REBUTTAL TO MR. FRED MIRI
632		Exaggerated Claims
633	Q.	Mr. Miri's Direct Testimony asserts that invoice amounts will increase by
634		100% if CenturyLink's TELRIC rates are adopted. 26 Is he correct?
635	A.	No. Mr. Miri has no basis for making this assertion. In discovery, CenturyLink
636		requested his analysis as to how he arrived at 100%. The response CenturyLink
637		received was that Mr. Miri had done no analysis to reach this assertion. However
638		NTS agreed to perform the analysis. In the supplemental response provided to
639		CenturyLink that included the new analysis, it was clear the 100% was incorrect
640		and exaggerated.

²⁵ Direct Testimony, Samuel McClerren, page 2 footnote 1
²⁶ Direct Testimony, Fred Miri, unnumbered page 6, NTS Response, page 4

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642	Q.	Mr. Miri makes the statement that the ACFs in CenturyLink's model
643		"appear much higher" than he has seen and developed in other cost
544		studies. Could he provide any support for that statement?
545	Α.	No. In fact in response to CenturyLink's data request, he claimed it was simply an
546		opinion. Although he testifies to have "developed" ACFs, he was unable to
547		produce a single calculation or data point of his work or what he has analyzed.
548		Again, Mr. Miri makes unsupported testaments.
549		
550	Q.	Mr. Miri testifies that the impact of the CenturyLink TELRIC unit costs
551	,	applied retroactively and prospectively would be "catastrophic" and he
552		testifies it would require "dramatically raising customers' rates" ²⁷ . Can you
553		respond?
554	A.	Yes. I am unsure how Mr. Miri defines "catastrophic" or "dramatic increases"
555		CenturyLink requested the financial information that allowed Mr. Miri to reach
556		this conclusion. NTS stated that no such information existed.
557		
658		Financial Analysis
559	Q.	Were you able to get any financial information from NTS to analyze any
560		potential "catastrophic" impact or the need for "dramatic rate increases"??
661	A.	Yes. We requested the AR13 Report which NTS must file with the Illinois
662		Commission and which requires a Verification of Oath. However, NTS blanked

²⁷ Direct Testimony, Fred Miri, Unnumbered page 6

out Total Illinois Operating Revenue and Operating Illinois Income. The 663 664 response did include the Total Illinois Operating Expenses, Total Illinois Communications Plant and Illinois Depreciation and Amortization²⁸. In short, 665 666 NTS has withheld all information that could be used to evaluate Mr. Miri's 667 assertions. 668 669 Were you able to make any analysis using the AR13 Report? Q. 670 Yes. First, since NTS prefers to hide its revenue and net income, I can only Α. 671 conclude it is because they cannot support Mr. Miri's testimony. Second, I 672 would note that CenturyLink's percent of NTS's Total Operating Expenses for 2010 is [Begin Confidential] xxxx xxx. [End Confidential] 673 674 Do you have other data that contradicts Mr. Miri's unsupported testimony? 675 Q. 676 A. Yes. I turn to CenturyLink's own Illinois Annual Reports. [Begin Confidential] XXXXXXXXXX XXXXXX XXXXXX XXXXXX XXXXXX XXX XXX XX XXX XX XXX XX XX 677 678 679 680 681 682

²⁸ NTS Response to CenturyLink Data Request

²⁹ CenturyLink Form AR-13 filed March 30, 2011 with Illinois Commerce Commission

683		xxxxxx xxxxx xxxxx xx xxxxxxxx xx xxxx xx xxxx
684		Confidential]
685		
686	Q.	Are there any other observations you would like make regarding the AR13
687		Report?
688	A.	Yes. It appears that NTS has [Begin Confidential] xx [End Confidential] in
689		Illinois Communications Plant. This is highly troubling on 2 counts. [Begin
690		Confidential] xxxxx,xxx xxxxxxxx xxxxxxxx xx xxxxxxxx
691		xxxx xx xx xxxx xxxx xxx xxx xxx xx xxxx
692		was the desire of Congress and the FCC that CLECs would move towards
693		facility-based competition. It was the FCC who clearly states that prices should
694		reflect a competitive marketplace therefore sending signals to CLECs to either
695		build or lease. Since NTS reports to have made zero effort in building
696		communications plant in Illinois, it is logical to conclude that the prices they are
697		enjoying today are below TELRIC.
698		
699		"In the following sections, we first set forth generally, based on the
700		current record, a cost-based pricing methodology based on forward-
701		looking economic costs, which we conclude is the approach for setting
702		prices that best furthers the goals of the 1996 Act. In dynamic competitive
703		markets, firms take action based not on embedded costs, but on the
704		relationship between market-determined prices and forward-looking

economic costs. If market prices exceed forward-looking economic costs,

new competitors will enter the market. If their forward-looking economic costs exceed market prices, new competitors will not enter the market and existing competitors may decide to leave. Prices for unbundled elements under section 251 must be based on cost under the law, and that should be read as requiring that prices be based on forward-looking economic costs. New entrants should make their decisions whether to purchase unbundled elements or to build their own facilities based on the relative economic costs of these options. By contrast, because the cost of building an element is based on forward-looking economic costs, new entrants' investment decisions would be distorted if the price of unbundled elements were based on embedded costs. "30

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Embedded Cost are explicitly excluded from TELRIC

- 719 Mr. Miri states that "The TELRIC standard only allows costs necessary to O. 720 maintain the existing network plant." Is this correct?
- 721 A. No, not at all. First, the FCC could not be more clear that the network is to be based upon a lowest cost network configuration and least cost technology. 722 723 CenturyLink's existing network has been built over time with technology existing 724 at the time it was built. The costs for UNEs are to be forward-looking economic costs. The FCC is clear that embedded costs are not to be considered.³¹

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³⁰ First Report and Order, ¶690.

³¹ Para 51.505, also see direct testimony for Dr. james Zolneirek, page 5

Q.	Does it make any sense that Mr. Miri would propose embedded maintenance
	costs for TELRIC?
A.	No. As shown in my direct testimony, CenturyLink's embedded maintenance
	cost is [Begin Confidential] xxx xxxxxx xxx xxx xxxx xxxx [End
	Confidential]. ³² CenturyLink's embedded investment is [Begin Confidential]
	xxx xxxxxxx xxxx xxx xxx xxxxxxx xx xxxx
	[End Confidential]. ³³
Q.	Please summarize your rebuttal testimony.
A.	I have addressed Dr. Zolnierek's concerns about the 12,000 foot CSA design.
	Specifically:
	 The FCC found the 12,000 foot CSA design to be "the most appropriate design guidelines to be used in a TELRIC model" The ICC found in two prior dockets that the 12,000 foot design was appropriate. I performed several analyses to demonstrate that investment in longer copper loop lengths do not result in any significant lower unit loop costs. I explained that CenturyLink's loop model methodology performs an allocation of DLC costs to other UNE loop elements.
	I have explained the FCC requirements are very clear that embedded costs are not
	to be considered in the forward-looking economic cost resulting in the TELRIC of
	an element.
	I have reiterated the efficiencies found in the model methodology of
	CenturyLink's loop results.
	A. Q.

Direct Testimony, Christy Londerholm, page 36
 Direct Testimony, Christy Londerholm, page 34

Docket No. 11-0567 CenturyLink Exhibit 3.1 Confidential Rebuttal Testimony of Christy V. Londerholm s and included more analyses to

753		I have addressed Mr. McClerren's comparisons and included more analyses to
754		demonstrate the just and reasonable TELRIC 2-wire UNE rate resulting from
755		CenturyLink's model and study efforts.
756		I have explained that NTS has exaggerated its claims in Mr. Miri's testimony.
757		I have shown that NTS has very healthy margins today and will continue to have
758		them with the TELRIC 2-wire UNE rate as produced by CenturyLink's model and
759		study.
760		
761		The 2-wire and DS1 UNE loop rates resulting from CenturyLink's TELRIC
762		model methodology reflect numerous forward-looking efficiencies including
763		network designs, least-cost technology, equipment sizing and pricing, optimal
764		cable routing and scale of construction. This approach fully complies with the
765		FCC pricing requirement that loop rates not exceed the forward-looking economic
766		cost per unit of providing unbundled network loops.
767 768	Q.	Does this conclude your rebuttal testimony?
769	A. ·	Yes